



EQUALITIES AND ACCESS TO HEALTHCARE FORUM

**Conference Room 2, Victoria Quay, Edinburgh, EH6 6QQ
Friday 2nd November 2018 – 10:00am**

AGENDA

1. Welcome & Apologies
2. Minutes from 27th June 2018 and actions arising
3. Thistle Card Update – Report by Keith Fisken
4. Can Do and Accessible Travel Funding – Update Lisa Freeman
5. Hate Crime Charter Update – Emma Scott, Disability Equality Scotland
6. Access for All (Stations Fund) – Report by Julie Vinders
7. Bus Real-Time Passenger Information Update – Report by Keith Fisken
8. ECOMM Edinburgh 29th – 31st May 2019 – Update by Lisa Freeman
9. Partner Updates
10. AOCB

26th October 2018

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Agendas and papers for all SEStran meetings can be accessed: www.sestran.gov.uk

EQUALITIES & ACCESS TO HEALTHCARE FORUM

WEDNESDAY 27TH JUNE 2018

CONFERENCE ROOMS 4 & 5, VICTORIA QUAY

Present

Jim Grieve (JG)	Chair, SEStran
John Ballantine	Edinburgh Access Panel
Nikki Boath (NB)	SEStran
Karen Brown (KB)	NHS Lothian
Mark Craske (MC)	NHS Forth Valley
Rebecca Crowther (RC)	Equality Network
Elizabeth Forbes (EF)	SEStran
Lisa Freeman (LF)	SEStran
Callum Hay (CH)	SEStran Board Member
Simon Hindshaw (SH)	SEStran Board Member
Catriona Jones (CJ)	SEStran
John Moore (JM)	LCTS
Gordon Mungall (GM)	West Lothian Disability Forum
Moira Mungall (MM)	West Lothian Disability Forum
Hannah Pearson (HP)	Equality Network
Doreen Steele (DS)	SEStran Board Member
Cara Wilson (CW)	SEStran

Apologies

Cllr Fiona Collie	Falkirk Council
Cllr Colin Davidson	Fife Council
Cllr Dave Dempsey	Fife Council
Cllr Jim Fullarton	Scottish Borders Council
Cllr David Key	City of Edinburgh Council
Cllr Lesley Macinnes	City of Edinburgh Council
Cllr Cathy Muldoon	West Lothian Council
Cllr Laura Murtagh	Falkirk Council
Cllr Brian Smaill	Midlothian Council
Toni Andrews	YoungScot
Maggie Archibald	West Lothian Council
Lesley Crozier	Midlothian & East Lothian Councils
Lesley Deans	Clackmannanshire Council
Mike Harrison	Middap
Richard Llewellyn	SEStran Board Member
Louise Macdonald	YoungScot
Catherine Stones	SEStran Board Member
Barry Turner	SEStran Board Member
Dennis Wilson	

Ref		Actions
1	Welcome & Apologies	
	JG welcomed everyone to the meeting and apologies were noted.	
2	Minutes of 3rd November 2017 and actions arising	
	<p>LF highlighted a correction to Item 5 in the Minutes of the last meeting. It should be amended to read Webpage and not Facebook page as stated. The minutes of last meeting were approved.</p> <p>Matters arising from minutes of last meeting:</p> <p><u>Item 2. Thistle App</u> LF reported that there is no maternity symbol.</p> <p><u>4. Regional Hate Crime Charter and Reporting App</u> CJ to contact Maggie Archibald at West Lothian Council to get contact details of West Lothian's Equality Adviser in connection with the Hate Crime Pilot Charter.</p> <p><u>5. Thistle Assistance Card and App Update</u> LF reported that all the actions on Keith Fiskin have now been completed JG confirmed that Thistle Assistance Card is now publicised on the National Concessionary Card's website and is also advertised on Transport Scotland's Accessibility portal.</p> <p>JG reported that NCC are establishing an online form and anticipates that there will be an opportunity to include a tick box option for signing up for the Thistle Card.</p> <p><u>Item 7. Consultation Updates</u> MH has circulated SATA's response in relation to Concessionary Travel.</p> <p><u>Item 8. NHS Journey Planner</u> LF confirmed that dentists and GPs are included on the Traveline site.</p>	Catriona Jones
3	Regional Hate Crime Charter Update	
	<p>CJ presented the report. CJ stated that a Hate Crime Consultative Event took place in Kirkcaldy in mid-June. Presentations were provided by Transport Scotland, Police Scotland, British Transport Police and People 1st. The event was well attended however Stagecoach were the only bus provider to attend. No race, faith or LGBT representatives attended the event. CJ reported that a meeting has been arranged with Transport Scotland to discuss the involvement of more transport operators.</p> <p>CJ will circulate the report from the event which has been produced by Disability Equality Scotland.</p> <p>CJ will circulate the location of the next event when this has been decided.</p>	<p>Catriona Jones</p> <p>Catriona Jones</p>
4	Thistle Assistance Card and App Update	
	LF provided a verbal update. LF highlighted that Transport Scotland and National Entitlement Card have both endorsed the Thistle Card.	

	<p>LF informed the group that SEStran have been recommended for future funding through the “Can Do” innovation fund to develop the app further. LF reported that the app will link up with a specialised journey planner. LF also reported that a number of focus groups will be set up which should begin in November 2018. As part of the continued development process a Hackathon event will take place. LF highlighted that the app is available nationwide.</p> <p>Ideas raised for developing the app further are listed below:</p> <ul style="list-style-type: none"> • Assistant travel app • Speak option 	
5	Equality Outcomes 2017-2021 Update	
	<p>EF presented the report.</p> <p>JG commented in relation to the RTP1 project that very few buses have audible technology facilities.</p>	
6	Partner Updates	
	<p><u>First Bus Timetable</u> KB reported a proposed decline in First Bus services timetable within the Lothian area which will affect the rural and outlying areas of West Lothian and primarily people attending St John’s Hospital. KB highlighted the impact this decline will have on people’s access to the hospital and the longer journey times involved to attend appointments. KB commented that First Bus responded to a letter - sent by NHS Lothian - highlighting the reasons for the change in service which include the decline in passenger numbers. JG stated that SEStran will contact West Lothian Council to discuss this proposed decline. KB will circulate the list of bus routes concerned.</p> <p><u>Taxicard Scheme</u> GM raised the issue that the Taxicard scheme has been withdrawn within West Lothian area.</p> <p>JM enquired if the Partner updates above could be included in the NTS2 review. JG will investigate these matters.</p> <p><u>Demand Responsive Transport</u> There was a lengthy discussion regarding Demand Responsive Transport.</p>	<p>SEStran Karen Brown</p>
7	AOCB	
	<p>JG highlighted the importance of setting an Agenda for the next meeting. Any topics for discussion at the next Forum can be emailed to Nikki Boath or Jim Grieve.</p> <p>JM requested Equality of Access to Buses to be included at next meeting,</p>	
8	Date of Next Meeting	
	The date of the next meeting is Friday 2 nd November at 10:00am .	

1. Introduction

- 1.1** The report provides Members with an update on the status and developments with the Thistle Assistance program.

2. Thistle Assistance

- 2.1** SEStran has been working with Scottish Enterprise Can Do to develop an intermodal journey planner and Thistle Card App, which will make it easier for people to use the Card when using public transport. The tender competition for the development of the App is scheduled to go live mid-November 2018.

- 2.2** The challenge seeks to identify and understand in detail the barriers faced by commuters with protected characteristics when traveling and journey planning. Explore the extent to which these barriers affect travel plans and modal choices for traveling and to develop an App-based door to door journey planning solution that helps alleviate these barriers.

- 2.3** The first phase of the project will develop a proof of concept for a multi-user interface that adapts to various disabilities, for example; sight impairment, hearing impairment, mobility issues, and Dementia.

- 2.4** SEStran is looking for organisations to apply for the fund to develop concepts to help people use public transport more easily. £150,000 will be available to fund up to five projects with a per project allocation of £30,000. The challenge will run up to June 2019.

- 2.5** The first information event will be held on 26th November 2018 at COSLA offices in Edinburgh. Registration is via EVENTBRITE
<https://www.eventbrite.co.uk/e/thistle-assistance-journey-planner-innovation-challenge-tickets-51717540556>

3. Recommendations

- 3.1** It is recommended that the Members take note of the contents of the report.

Keith Fiskien
Business Partner
25th October 2018

Policy Implications	None
Financial Implications	None
Equalities Implications	None
Climate Change Implications	None

Access for All Programme (Stations Fund)

1. INTRODUCTION

- 1.1** The purpose of the report is to provide Members of the Forum with an overview of the Access for All Programme.
- 1.2** This funding programme is made available by the Department for Transport and is aimed at making stations more accessible, for people to visit friends, get to the shops or to work. Accessibility benefits everyone – people with health conditions or impairments, people with children, heavy luggage or shopping and some older people.
- 1.3** Examples of accessibility improvements include lifts that are automatic and give an audible tone when the doors open and close; staircases and platform edges that have tactile warning surfaces; new ramps and footbridges with lowered handrails; open entrances and new ticket gates; accessible waiting rooms and toilets.

2. Access for All Programme

- 2.1** Through our colleagues at Fife Council, SEStran was made aware of the Access for All Programme. The Programme aims to provide an obstacle free, accessible route to and between platforms.
- 2.2** As part of the Government's Inclusive Transport Strategy, announced 25 July 2018, further funding up to £300m has been secured to continue with the Access for All Programme in Control Period 6 (CP6). Scotland's share will be based on the number of total Schemes.
- 2.3** Transport Scotland is working with ScotRail and Network Rail to develop a nomination list for stations for the next CP6 and are required to submit proposals based on the agreed set criteria.
- 2.4** These criteria relate to footfall; incidence of disability in a particular area; local circumstances such as the proximity to hospitals, a school for disabled children or a military rehabilitation centre, for example, or stations with relatively high numbers of interchange passengers; the availability of third party funding; stations that would help fill 'gaps' in accessibility on the network.
- 2.5** SEStran officers are working with local council colleagues to determine potential stations that could be put forward based on local needs and the criteria set out.
- 2.6** Transport Scotland will ultimately nominate the railway stations for Scotland and submit these to the Department of Transport. Department for Transport (DfT) will subsequently decide what proportion of the funding goes to Scottish train stations that were nominated.

2.7 The deadline for nominations by Transport Scotland is 16th November 2018.

3. Recommendations

3.1 It is recommended that Members note the contents of this report.

Julie Vinders
Project Officer
25th October 2018

Policy Implications	None
Financial Implications	None
Equalities Implications	None
Climate Change Implications	None

Bus Real Time Passenger Information Update

1. Introduction

- 1.1** The report provides Members with an update on the current status and progress of the regional Real Time Passenger Information system.

2. Real-Time Passenger Information (RTPI)

- 2.1** On 25th September 2018, SEStran held an RTPI Project meeting at the WYG Offices in Edinburgh. In attendance were representatives from Stagecoach East Scotland, City of Edinburgh Council, First Buses Edinburgh, Travelline Scotland, Borders Buses, Borders Council, INEO, and WYG.
- 2.2** First Bus East are in the process of integrating their buses back into the SEStran/INEO system on a temporary basis, until their new system is fully operational.
- 2.3** Until the system is operating fully in areas served primarily by Stagecoach & First Bus East SEStran has developed a general travel information layout that will help the public with travel information, Thistle Assistance Card, news & weather. This layout will be displayed in screens in Fife, West Lothian, Clackmannanshire and Falkirk,
- 2.4** SEStran/Borders Buses/Scottish Borders Council are working jointly to improve quality/accuracy of the information provided at the Interchange.
- 2.5** The City of Edinburgh Council is finalising the preparation for a new content management system (CMS). The Procurement Team of the CEC have determined that a NEC Contract tender should be issued within the next couple of months. It is hoped to have the new system operating early in the new financial year. Bustracker SEStran will be integrated with the new CMS.

3. Recommendations

- 3.1** It is recommended that the Members take note of the contents of the report.

Keith Fiskien
Business Partner
25th October 2018

Policy Implications	None
Financial Implications	None
Equalities Implications	None
Climate Change Implications	None