

EQUALITIES & ACCESS TO HEALTHCARE FORUM

WEDNESDAY 27TH JUNE 2018

CONFERENCE ROOMS 4 & 5, VICTORIA QUAY

Present

Jim Grieve (JG)	Chair, SEStran
John Ballantine	Edinburgh Access Panel
Nikki Boath (NB)	SEStran
Karen Brown (KB)	NHS Lothian
Mark Craske (MC)	NHS Forth Valley
Rebecca Crowther (RC)	Equality Network
Elizabeth Forbes (EF)	SEStran
Lisa Freeman (LF)	SEStran
Callum Hay (CH)	SEStran Board Member
Simon Hindshaw (SH)	SEStran Board Member
Catriona Jones (CJ)	SEStran
John Moore (JM)	LCTS
Gordon Mungall (GM)	West Lothian Disability Forum
Moira Mungall (MM)	West Lothian Disability Forum
Hannah Pearson (HP)	Equality Network
Doreen Steele (DS)	SEStran Board Member
Cara Wilson (CW)	SEStran

Apologies

Cllr Fiona Collie	Falkirk Council
Cllr Colin Davidson	Fife Council
Cllr Dave Dempsey	Fife Council
Cllr Jim Fullarton	Scottish Borders Council
Cllr David Key	City of Edinburgh Council
Cllr Lesley Macinnes	City of Edinburgh Council
Cllr Cathy Muldoon	West Lothian Council
Cllr Laura Murtagh	Falkirk Council
Cllr Brian Smaill	Midlothian Council
Toni Andrews	YoungScot
Maggie Archibald	West Lothian Council
Lesley Crozier	Midlothian & East Lothian Councils
Lesley Deans	Clackmannanshire Council
Mike Harrison	Middap
Richard Llewellyn	SEStran Board Member
Louise Macdonald	YoungScot
Catherine Stones	SEStran Board Member
Barry Turner	SEStran Board Member
Dennis Wilson	

Ref		Actions
1	Welcome & Apologies	
	JG welcomed everyone to the meeting and apologies were noted.	
2	Minutes of 3rd November 2017 and actions arising	
	<p>LF highlighted a correction to Item 5 in the Minutes of the last meeting. It should be amended to read Webpage and not Facebook page as stated. The minutes of last meeting were approved.</p> <p>Matters arising from minutes of last meeting:</p> <p><u>Item 2. Thistle App</u> LF reported that there is no maternity symbol.</p> <p><u>4. Regional Hate Crime Charter and Reporting App</u> CJ to contact Maggie Archibald at West Lothian Council to get contact details of West Lothian's Equality Adviser in connection with the Hate Crime Pilot Charter.</p> <p><u>5. Thistle Assistance Card and App Update</u> LF reported that all the actions on Keith Fiskin have now been completed JG confirmed that Thistle Assistance Card is now publicised on the National Concessionary Card's website and is also advertised on Transport Scotland's Accessibility portal.</p> <p>JG reported that NCC are establishing an online form and anticipates that there will be an opportunity to include a tick box option for signing up for the Thistle Card.</p> <p><u>Item 7. Consultation Updates</u> MH has circulated SATA's response in relation to Concessionary Travel.</p> <p><u>Item 8. NHS Journey Planner</u> LF confirmed that dentists and GPs are included on the Traveline site.</p>	Catriona Jones
3	Regional Hate Crime Charter Update	
	<p>CJ presented the report. CJ stated that a Hate Crime Consultative Event took place in Kirkcaldy in mid-June. Presentations were provided by Transport Scotland, Police Scotland, British Transport Police and People 1st. The event was well attended however Stagecoach were the only bus provider to attend. No race, faith or LGBT representatives attended the event. CJ reported that a meeting has been arranged with Transport Scotland to discuss the involvement of more transport operators.</p> <p>CJ will circulate the report from the event which has been produced by Disability Equality Scotland.</p> <p>CJ will circulate the location of the next event when this has been decided.</p>	Catriona Jones Catriona Jones
4	Thistle Assistance Card and App Update	
	LF provided a verbal update. LF highlighted that Transport Scotland and National Entitlement Card have both endorsed the Thistle Card.	

	<p>LF informed the group that SEStran have been recommended for future funding through the “Can Do” innovation fund to develop the app further. LF reported that the app will link up with a specialised journey planner. LF also reported that a number of focus groups will be set up which should begin in November 2018. As part of the continued development process a Hackathon event will take place. LF highlighted that the app is available nationwide.</p> <p>Ideas raised for developing the app further are listed below:</p> <ul style="list-style-type: none"> • Assistant travel app • Speak option 	
5	Equality Outcomes 2017-2021 Update	
	<p>EF presented the report.</p> <p>JG commented in relation to the RTP1 project that very few buses have audible technology facilities.</p>	
6	Partner Updates	
	<p><u>First Bus Timetable</u> KB reported a proposed decline in First Bus services timetable within the Lothian area which will affect the rural and outlying areas of West Lothian and primarily people attending St John’s Hospital. KB highlighted the impact this decline will have on people’s access to the hospital and the longer journey times involved to attend appointments. KB commented that First Bus responded to a letter - sent by NHS Lothian - highlighting the reasons for the change in service which include the decline in passenger numbers. JG stated that SEStran will contact West Lothian Council to discuss this proposed decline. KB will circulate the list of bus routes concerned.</p> <p><u>Taxicard Scheme</u> GM raised the issue that the Taxicard scheme has been withdrawn within West Lothian area.</p> <p>JM enquired if the Partner updates above could be included in the NTS2 review. JG will investigate these matters.</p> <p><u>Demand Responsive Transport</u> There was a lengthy discussion regarding Demand Responsive Transport.</p>	<p>SEStran Karen Brown</p>
7	AOCB	
	<p>JG highlighted the importance of setting an Agenda for the next meeting. Any topics for discussion at the next Forum can be emailed to Nikki Boath or Jim Grieve.</p> <p>JM requested Equality of Access to Buses to be included at next meeting,</p>	
8	Date of Next Meeting	
	The date of the next meeting is Friday 2 nd November at 10:00am .	