

EQUALITIES & ACCESS TO HEALTHCARE FORUM

FRIDAY 2 NOVEMBER 2018

CONFERENCE ROOM 2, VICTORIA QUAY

Present

Jim Grieve (JG)(Chair)	SEStran
John Ballantine(JB)	Edinburgh Access Panel
Cheryl Fergie (CF)	SEStran
Mark Craske (MC)	NHS Forth Valley
Emma Scott (ES)	Disability Equality Scotland
Angela Chambers (AC)	SEStran
Lisa Freeman (LF)	SEStran
Callum Hay (CH)	SEStran Board Member
John Moore (JM)	LCTS
Mike Harrison (MH)	Middap

Apologies

William Dove	NHS Fife
Cllr. Chris Horne	West Lothian Council
Cllr. Laura Murtagh	Falkirk Council
Simon Hindshaw	NCM
Richard Llewellyn	NCM
Simone Doyle	Scottish Borders Council
Colin Davidson	Fife Council
Cllr. Dave Dempsey	Fife Council
Cllr. Donald Balsillie	Clackmannanshire Council
David key	SNP Councillor
Gordon Mungall	West Lothian Disability Forum
Terry Barlow	SATA

Ref		Actions
1	Welcome & Apologies	
	JG welcomed everyone to the meeting and apologies were noted as above.	
2	Minutes of 27th June and actions arising	
	The minutes of last meeting were approved. Matters arising from minutes of last meeting: <u>Item 6 Issues with buses to St John's Hospital.</u> LF provided an update: West Lothian Council have been contacted and advised that First Bus have re-routed a number of services that directly access the hospital. Lothian Country Buses have extended their routes into that area and West Lothian Council will review impact in the new year. SEStran will provide an update to a future meeting. MC reflected that the loading figures are high on the number 38 buses and made an observation that there should be more provision for pram mums and wheelchair users. JG will raise with bus operators.	JG
3	Thistle Assistance Card and App Update	

	<p>Report produced by Keith Fisken.</p> <p>LF gave a verbal update on behalf of KF. SEStran are working with Scottish Enterprise to develop the thistle assistance app, which will include journey planning and way finding etc, for those with protected characteristics, such as sight and hearing difficulties.</p> <p>SEStran are launching a tender for developers to start the first phase of creating the app and proof of concept within the next few weeks.</p> <p>Funding is available from Scottish Enterprise, where organisations can apply for up to 5 projects (30,000 per project – up to 150,000 to June 2019)</p> <p>SEStran to host an information event on 26th November at COSLA, Details to be circulated.</p> <p>KF will be forming a steering committee for members of this group. Emma Scott (Disabilities & Equalities Scotland) and Stuart McNeil (Travelline Scotland) are already members.</p>	<p>KF</p>
4	Can Do and Accessible Travel Funding	
	<p><u>Can-do</u></p> <p>LF advised Can Do is running in parallel to Thistle Assistance App and is funded by Scottish Enterprise. The focus group will feed into the development of the App and the group discussed development challenges.</p> <p>MC questioned if SEStran will be inviting developers behind the Thistle Card APP to the focus groups. LF confirmed this would be the case and noted that more will be known when the tenders come in.</p> <p>ES stated that Disabilities Equality Scotland will make sure information will be accessible.</p>	
5	Update Regional Hate Crime Charter Update	
	<p>ES reported that Disability Equality Scotland have been asked to work towards creating a hate crime charter.</p> <p>Events have been held in Fife in June 2018 & Clackmannanshire in September 2018</p> <p>Events are about bringing together disabled people to share their experiences of hate crime on public transport. Police Scotland, British Transport police and People 1st are all involved. There are discussion groups to guide what a hate crime charter would look like, as it's a blank canvas at the moment.</p> <p>Feedback received so far recommends making the charter meaningful and user friendly.</p> <p>Challenges being faced: Should the charter be mandatory; how to enforce it; who is responsible and how to evaluate and monitor</p> <p>The last event is at The Ability Centre, West Lothian on the 13th December ES will circulate the details.</p> <p>ES stipulated that a working group will meet in January to collate the findings and draft the charter. ES commented that they need transport providers and private providers on board.</p> <p>ES wants to continue to work with SEStran to encourage engagement and buy in.</p>	<p>ES</p>

	ES will report back to a future meeting.	
6	Access for All (Stations fund)	
	<p>JG presented the report on behalf of Julie Vinders JG advised that there is £300m of funding available from DFT for accessibility improvement works in train stations.</p> <p>SEStran is completing a Station Travel Plan audit with Scotrail and will pick up issues that are relevant under the Equalities Act. There have been 6 stations put forward by Fife Council.</p> <p>JG will discuss with Chief Officers at the next meeting.</p>	
7	Bus Real-Time Passenger Information Update	
	<p>JG presented the report on behalf of Keith Fisken. He reported that SEStran operated a RTPI system with First Bus and Stagecoach, launched in 2014. However, technology has moved rapidly since starting. The result is that Stage Coach and First have moved on to more modern ticket machine equipment and have pulled out of using our system. First Group is considering a temporary option to continue to use the SEStran system until their new system can provide RTPI to Traveline.</p> <p>SEStran will operate the tv screens until the new content management system is in place, which is expected to be operational early in the next financial year.</p> <p>JG stated Stagecoach have their own APP and are communicating with Travelline.</p>	
8	ECOMM	
	<p>LF noted that the European Conference on Mobility Management will take place in Edinburgh during the last 3 days in May 2019. SEStran are working with TRI at Edinburgh University and will be launching call for papers in the next few weeks. Date for the diary 29-31st May 2019.</p>	
9	Partner Updates	
	<p>JG stated there is £10,000 of funding available to deliver equalities actions and asked the group for suggestions. The group discussed and put forward the following suggestions:</p> <ul style="list-style-type: none"> • An improvement of co-ordination of patient transport • personalised journey plans for outpatients, including producing travel plans, linking up journeys and making people aware of bus services. • MC is very interested in how non-emergency access to healthcare is working in America and will attend the Transport & Healthcare event at Napier University on 22nd November and complete some research after reading "A handbook for examining the effect of non-emergency medical transportation brokerages on transport co-ordination". <p>JG expressed he would appreciate feedback.</p>	JG to action
10	AOCB	

	<p>LF advised that it was her last day at SEStran as she was starting a new post with Lothian Buses from the 12th November. JG acknowledged Lisa's many years of service and wished her luck in her new role.</p> <p>Low Emissions – Glasgow going live, Edinburgh will follow. LEZ legislation is part of the transport bill More park and rides make sense, detail will be challenging.</p> <p>JB stated low emissions will not reduce congestion.</p> <p>JB Taxi drivers will be affected, and disabled people will suffer.</p> <p>JG - 4 Scottish cities must have LEZ's in place by 2020</p> <p>JG updated that at the Next board meeting – Daisy Narayanan will update on Edinburgh City Council plans.</p> <p>MC – need train station at Halbeath bigger due to usage of park and ride.</p> <p>JM – trends in America – we will see significant changes with car ownership in the future.</p>	
11	Date of Next Meeting	
	10:00am on Tuesday 2 nd April 2019, Conference Rooms 4&5, Victoria Quay, Edinburgh, EH6 6QQ	