



EQUALITIES AND ACCESS TO HEALTHCARE FORUM  
10:00am Wednesday 12<sup>th</sup> October 2022

**Present:**

**Doreen Steele (Chair) (DS)**

Cheryl Fergie (Minute Taker) (CF)

Andrew Ferguson (AF)

Peter Jackson (PJ)

Beth Harley-Jepson (BHJ)

Keith Fisken (KF)

Cllr Robin Lawson (RL)

Cllr Tom Conn (TC)

Cllr Margaret Anslow (MA)

Cllr Jenny Linehan (JL)

Rhianne Forrest (RF)

Diana Budziosz (DiB)

Ally Nelson (AN)

Parveen Ishaq (PI)

Andrew McLellan (AM)

Gillian Hallard (GH)

Graham Dunn (GD)

Linda Bamford (LB)

John Scott (JS)

Ken Reid (KR)

Mike Harrison (MH)

Audrey Birt (AB)

Vanessa Altwek (VA)

**Non-Councillor Member**

SEStran

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SEStran

SEStran

Fife Council & SEStran Board Member

West Lothian Council &

SEStran Board Member

Falkirk Council &

SEStran Board Member

Scottish Borders Council & SEStran Board  
Member

Children's Health Scotland

East Lothian Council

Transport Scotland

Edinburgh & Lothians Regional Equality  
Council

East Lothian Council

RNIB Scotland

MACS

Non-Councillor Member

Non-Councillor Member

East Lothian Access Panel

Midlothian Disability Accessibility Panel

MACS

MACS

**Apologies:**

Cllr Jane Cox

West Lothian Council &

SEStran Board Member

Morag Haddow

East Lothian Council

Ian Aikman

Scottish Borders Council

Simone Doyle

Scottish Borders Council

Jane Hopton


NHS



Morven Brooks

Disability Equality Scotland

Robin Wickes  
 Catriona Burness  
 Allan Lindsay  
 Cllr Sally Pattle  
  
 Geoff Duke

Edinburgh Access Panel  
 RNIB Scotland  
 Young Scot  
 West Lothian Council &  
 SEStran Board Member  
 Non-Councillor Member

Ref.		Actions
<b>1.</b>	<b>WELCOME AND APOLOGIES FOR ABSENCE</b>	
	Doreen Steele welcomed everyone to the meeting and apologies were noted as above.	
<b>2.</b>	<b>MINUTES FROM 31<sup>st</sup> MARCH 2022 AND ACTIONS ARISING</b>	
	<p>The minutes of the last meeting were approved.</p> <p>It was decided to delete items from the action tracker once they have been completed.</p> <p>Noted in the group chat, concessionary travel cards are allowed in the DRT trial in East Lothian.</p>	<b>CF</b>
<b>3.</b>	<b>GO EBIKE</b>	
	<p>Beth Harley-Jepson gave a presentation on GO-eBike detailing regional public e-bike hire scheme and project overview and future development.</p> <div data-bbox="267 1094 472 1213" style="text-align: center;">  <p>Go e-bike presentation EAHF Oc</p> </div> <p>There was a general discussion, and the following points were raised:</p> <ul style="list-style-type: none"> <li>• Affordability, an annual fee of £60 is a large amount.</li> <li>• Discounted access passes in the coming year and options of per day or per ride are being looked into.</li> <li>• Lack of bikes for disabilities with trikes being the only option at the moment.</li> <li>• Access fobs to gain entry to eBikes.</li> <li>• Technology is an issue for accessibility.</li> <li>• Putting pressure on companies to make trikes more accessible.</li> <li>• The risk of extending inequalities.</li> <li>• Great scheme but there are barriers to overcome.</li> </ul> <p>BHJ to find out revenue, the cost of the scheme, number of users and level of subsidy and feed this information back to Cllr Lawson.</p>	<b>BHJ</b>

4.	ACCESSIBLE TRAVEL FRAMEWORK ANNUAL DELIVERY PLAN	
	<p>Ally Nelson from Transport Scotland gave a presentation on the Accessible Travel Delivery Plan Update:</p>  <p>ADP presentation - October 2022.pptx</p> <p>There was a general discussion, and the following points were raised.</p> <ul style="list-style-type: none"> <li>• Stakeholder engagement exercise complete.</li> <li>• Priorities remained consistent from the previous year.</li> <li>• The need to work closely with stakeholders.</li> <li>• The level of joined up working hasn't been there in the past.</li> <li>• Communication with 7 RTPs moving forward is needed.</li> <li>• 9 priorities are being moved into more relevant sections of the plan.</li> <li>• The steering group has had its first meeting with another happening soon.</li> <li>• Timeframe of the plan.</li> <li>• The need to identify critical success factors.</li> <li>• LAs have working groups, working closely with schools which will ultimately filter back into the delivery plan.</li> <li>• Feedback from stakeholders is welcomed.</li> </ul> <p>Ally Nelson will liaise directly with Rhianne Forrest regarding a child-friendly questionnaire.</p> <p>It was agreed that this item will be kept as a standing agenda item for future forums.</p>	<p>AN</p> <p>CF</p>
5.	GO SESTRAN PROJECT, ACCESS TO HEALTHCARE USING DRT & MAAS (TACTRAN PROJECT)	
	<p>Andrew Ferguson presented Tactran ENABLE Programme – MaaS Platform. A discussion took place and the following points were raised:</p>  <p>2022 10 12 SestransEqualities&amp;Ac</p> <ul style="list-style-type: none"> <li>• Communication with community transport providers.</li> <li>• If members of this forum could download The GoSEStran App it would help moving forward.</li> <li>• Lessons learned from Tayside have been incorporated into the App.</li> <li>• Engaging with people from broader communities, conversations with MACS on how to achieve this.</li> <li>• Focus groups for diversity of input.</li> </ul>	

	<ul style="list-style-type: none"> <li>• RTPI will be integrated soon.</li> <li>• Lots of advertising is going on for engagement.</li> <li>• GoSEStran App will wrap up in March 2023 unless there is more funding available.</li> <li>• Should “own car” be the first option on the App.</li> <li>• Thistle Assistance will be integrated with the GoSEStran App.</li> <li>• Is there a different way to say “book and pay”, blind people do not have to pay and this may cause confusion.</li> </ul> <p>Ken Reid found the App difficult to use, he is happy to meet developers and focus groups. Andrew Ferguson will organise a meeting for direct feedback.</p> <p>Audrey Birt said it would be good to capture data on the use of the App by disabled people, but it’s a step in the right direction with fine tuning to be done.</p> <p>Gillian Hallard will get RNIB staff to download the App and feedback. She said that Lothian Buses App has great accessibility and the tech is really good, worth exploring.</p> <p>Linda Bamford asked if there was any measuring of people that missed appointments in Tayside clinics, Andrew Ferguson will check and let her know.</p> <p>Doreen Steele stated that this was an important project and should be kept as a standing item on the agenda.</p>	<p>AF</p> <p>AF</p> <p>CF</p>
<b>6.</b>	<b>THISTLE ASSISTANCE</b>	
	<p>Keith Fisken updated on the Thistle Assistance Programme.</p> <p>Posters and leaflets have been circulated to all travel operators with staff training also being provided to ensure progress is as wide as possible.</p> <p>The VoyagAR system is moving into more public testing, SEStran are close to rolling this out. There is more investment needed. Ken Reid and Gillian Hallard will help with feedback. The ambition is for the GoSEStran App and VoyagAR App to gel together.</p> <p>Rhianne Forrest said that she has been working with refugee families, using the TA card to ease travel barriers due to English not being the first language. Keith Fisken will take the action to look at possibly putting a new sticker in the Thistle Assistance Card for a language barrier.</p>	<p>KF</p>
<b>7.</b>	<b>REGIONAL TRANSPORT STRATEGY</b>	
	<p>Keith Fisken updated the Forum on the status of the RTS. The RTS has been approved in September 2022 by the SEStran Partnership Board. It has been submitted to Scottish Government for</p>	

	approval. He thanked everyone from this Forum that has participated in pulling together information to support this.	
<b>8.</b>	<b>AOCB</b>	
	There was no other business to report.	
<b>9.</b>	<b>DATE OF NEXT MEETING</b>	
	TBC (Spring 2023)	

## Action Status Report

Forum: EQUALITIES AND ACCESS TO HEALTHCARE FORUM

Meeting Date: Wednesday 12<sup>th</sup> October 2022

Minute/Date	Agenda Item	Action	Person	Date initiated	Date Due	Current Status	Date completed
31/03/22	LOOKING AHEAD – EARLY ENGAGEMENT WITH NHS ON FUTURE PLANS AFFECTING TRANSPORT	Flag up that NHS Lothian need to link up with RTPs and members of this group regarding movement of services.	IS	31/03/22		Outstanding, Iain Sneddon did not attend on 12 <sup>th</sup> October.	
12/10/22	MINUTES FROM 31st MARCH 2022 AND ACTIONS ARISING	It was decided to delete items from the action tracker once they have been completed and fed back to the Forum.	CF	12/10/22	Ongoing	Previous completed items have been deleted.	
12/10/22	GO EBIKE	To feedback information to Cllr Lawson regarding revenue, cost of the scheme, number of users and level of subsidy.	BHJ	12/10/22			
12/10/22	ACCESSIBLE TRAVEL FRAMEWORK ANNUAL DELIVERY PLAN	Ally Nelson will liaise directly with Rhianne Forrest regarding a child- friendly Delivery Plan questionnaire.	AN	12/10/22		Ally Nelson said, “this action will likely not be relevant to continue as its unlikely a similar exercise will be rolled out this year” Ally Nelson has moved on to head up the Secretariat of MACS.	31/01/23

Minute/Date	Agenda Item	Action	Person	Date initiated	Date Due	Current Status	Date completed
12/10/22	ACCESSIBLE TRAVEL FRAMEWORK ANNUAL DELIVERY PLAN	This item to be kept on future agendas for progress and updates.	CF	12/10/22			
12/10/22	GO SESTRAN PROJECT, ACCESS TO HEALTHCARE USING DRT & MAAS (TACTRAN PROJECT)	<p>Andrew Ferguson will organize a meeting with Ken Reid for direct feedback from the GoSEStran App.</p> <p>Linda Bamford asked if there was any measuring of people that missed appointments in Tayside clinics, Andrew Ferguson will check and let her know. Item to be kept as a standing item on the agenda.</p>	<p>AF</p> <p>AF</p> <p>CF</p>	<p>12/10/22</p> <p>12/10/22</p> <p>12/10/22</p>		<p>Andrew Ferguson arranged a feedback session with Ken Reid, who also took part in our M &amp; E focus group.</p> <p>This is not currently measured.</p>	<p>02/02/23</p> <p>02/02/23</p>
12/10/22	THISTLE ASSISTANCE	Keith Fisken will take the action to look at putting a new sticker in the Thistle Assistance Card for a language barrier and	KF	12/10/22		Keith Fisken met with Rhianne Forrest and discussed this.	03/02/23

		feed back to Rhianne Forrest.					
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